Our Next Chapter: Adults

Hello!

Please complete the attached survey about services at the Hamden Library System. You can return it to any Hamden Public Library Borrower's Services desk. If you like, add comments on the back.

All responses are anonymous. To enter a raffle for library-related items, detach this page with your name and contact information and return it to any Hamden Public Library Borrower Services desk.

Your feedback helps us plan services over the next few years.
We'll share the survey results on the library website.

Thank you for your time.

Name: _____

Phone/Text: _____

1.) Are you willing to share your age? If yes, what is your age? _____

2.) What language(s) do you speak at home? _____

3.) What is your zip code?

- 06514
- 06517
- 06518
- I don't know
- I don't live in Hamden

4.) Do you have a Hamden Public Library card?

- Yes
- No
- I don't know

5.) Which library branch do you visit most often?

- Brundage Community (91 Circular Avenue)
- Miller Memorial (2901 Dixwell Avenue)
- Whitneyville (125 Carleton Street)
- Digital Services (Hoopla, Libby, Kanopy)
- My college or university library
- A library in a different town

6.) If this location is not the one you would like to visit, which one would you prefer? Mark all that apply.

- Brundage Community (91 Circular Avenue)
- Miller Memorial (2901 Dixwell Avenue)
- Whitneyville (125 Carleton Street)
- Digital Services (Hoopla, Libby, Kanopy)
- My college or university library
- A library in a different town
- Not applicable

7.) Is your primary contact with the Hamden Public Library through the Digital Services? (Hoopla, Libby, Kanopy, Niche Academy, New York Times)?

- Yes
- No

8.) What challenges do you have in using (in-person) library services? Mark all that apply.

- The hours aren't convenient
- The library doesn't have the materials I want/need
- I can't get to the library easily (no transportation)
- Not enough seating
- I have difficulties that prevent me from using the library
- Environmental issues (temperature, air quality, cleanliness)
- No meeting spaces available
- Not enough bathrooms
- No place to eat
- N/A
- Other _____

9.) What challenges do you have in accessing the library's digital services? Mark all that apply.

- No internet access at home
- I don't own a computer/smart device
- I don't know how to use or am not comfortable using a computer/smart device
- I have difficulties that make it hard to use digital services
- Hard to find what I need on the library website
- The services I want aren't available
- Library services are hard to use on the devices I own
- N/A
- Other _____

10.) How often do you visit the library?

- Daily
- Weekly
- Every 2 weeks
- Monthly
- A few times a year
- Never
- Other _____

11.) Which library activities do you like the most? Mark all that apply.

- Book discussion groups
- Game meetups
- Adult Grab & Go bags
- Programs for my children
- Educational resources
- Educational programs
- Virtual programs
- Using the computers
- Seed library
- Museum passes
- Digital Navigators (tech help)
- Downloading books to read on my own device
- Participating in any reading program/challenge
- Other _____

12.) When you think about the Hamden Public Library you normally visit, what do you want to see? Mark all that apply.

- Activities for adults
- Books for adults
- Games for adults
- Reading groups for adults
- Movie nights for adults
- Educational talks
- Educational resources
- Expanded Library of Things
- Other _____

13.) Where do you hear about the Hamden Public Library? Mark all that apply.

- My university or college
- A family member
- Friends
- The library
- Online (social media, google, etc.)
- Other _____
- I don't hear about the library

14.) Do you like group programs or individual programs more?

- Group programs (Book discussion groups, game meetups, etc.)
- Individual programs (Grab & Go bags, listening to the podcast, etc.)

15.) How do you like to learn? Mark all that apply.

- Learn by seeing (charts, diagrams, or videos)
- Learn by hearing (discussions, presentations)
- Learn through reading and writing
- Learn by doing experiments
- A different way _____

16.) How do you like to spend your free time? Mark all that apply.

- Outdoor activities (hiking, swimming, etc.)
- Reading
- Social activities (spending time with friends, family)
- Community activities
- Visiting a museum or art gallery
- Going to the library
- Listening to or making music, going to concerts
- Painting, drawing or crafting
- Playing sports
- Watching TV or seeing a movie
- Playing video games
- Using social media
- Other _____
- None

17.) What do you like best about being at the Hamden Public Library?

_____
_____
_____
_____

18.) What would you like to see at the Hamden Public Library?

_____
_____
_____
_____